10 - Kirkdale Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness	Operational Response	Prevention and Protection	People
Kirkdale will:	Kirkdale will:	Kirkdale will:	Kirkdale will;
Plan, prepare and exercise against identified risks within the station area. Particular attention will be paid to The Port of Liverpool.	Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role.	Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice to residents.	Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.
Attend and assess premises to gather SSRI information to inform our response and identify risks.	Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner.	Attend and complete all required Prevention activities to reduce risk and protect vulnerable members of the community.	Use the appraisal process to promote personal development by setting realistic aims and objectives to support individuals and team
Manage the availability of water supplies through hydrant inspections and open water identification and pre-planning	Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area.	Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.	Identify and support individuals who would like to develop/progress their careers and ensure suitable opportunities are created
-Attend all core and risk critical training at the Training and Development Academy	Assure high standards of PPE, adherence to procedures and safe working at operational incidents.	Respond to and protect those affected by hate or race crime through care, advice and equipment.	Provide support for development firefighters via mentorship, structured training and development activities
Measure and confirm competencies against Learnpro and SPA.	Ensure standards of driving and emergency response are maintained and developed through coaching and exposure.	Continue to inform the minority population of over 65s to reduce harm, injury or death from fire in conjunction with the majority student/professional demographic.	Continue to maintain existing USAR/Technical Rescue skills and help to support the development of newer team members
-Identify and familiarise all staff with high rise premise in the station area, including any guidance, notes or information received from protection department	Ensure response times are effectively met	Continue to reduce and prevent waste fires through reporting and control.	Maintain fitness levels through shift related physical training activities
Train to maintain all competencies against USAR, MTA and technical skills.		Offer fire safety advice to local business through Simple Operational Fire Safety Audits.	Manage health, safety and well-being of personnel and ensure that levels of absence, accidents and injuries are in line with Service policy
		Identify and reduce resource demands such as unwanted alarm signals through advice and joint working.	
		Continue to support Youth Engagement activity and foster good working relationships with the team.	

10 - Kirkdale Community Fire Station
Community Risk Management Plan 2023-2024

Our Vision:	**To be the best Fire and Rescue Service in the UK – One team putting its communities first.**
Our Purpose:	**Here to Serve. Here to Protect. Here to keep you safe.**
Our Aims:	**To Protect, Prevent, Prepare and Respond**

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets 2022/23*		Annual Target 2023/24
All Fires	375	433	Site Specific Risk Information (SSRIs) Level 3,4,5	42
All Primary Fires	126	120	PORIS Level 1,2	105
Accidental Dwelling Fires (ADFs)	47	47	HFSC	1732
Deliberate Vehicle Fires	26	23	Hydrant Surveys	82
All Secondary Fires	249	313	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	132	214	Prevention Campaigns	12
AFAs in Non Domestic Premises	13	17	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	71.4%	Lower	Off Station Exercising	2
Alert to Mobile	97.7%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

11 - Liverpool City Community Fire Station

Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Liverpool City will:

Attend and assess premises to gather SSRI information to inform our response and identify risks and embed the PORIS software system.

Continue to effectively provide immediate and retained cover aligned to the Hybrid crewing system, including participating in any review and implementation of systems to provide a clear, pragmatic response.

Work in conjunction with Liverpool Protection when reporting or resolving local risk issues.
Monitor and utilise information from the outcomes of the Grenfell enquiry in accordance with Service procedures.

Continue to assess and monitor emerging local developments such as the new Liverpool Royal Hospital, student accommodation and shopping complexes.

Provide feedback through preparedness to shape a efficient transport flow for the community.

Maintain high standards of appliance care including regular cleaning, equipment testing and fault reporting.

Undertake all assigned Hydrant walks to ensure operational readiness, report faults in a timely fashion and familiarise crews with alternative water sources.

Operational Response

Liverpool City will:

Train on Fire service fundamental areas at a local level, via off site exercises and by attending organisational led planned training and service wide exercises.

Undertake and complete all Safe Person Assessments and theoretical training as designated by the monthly planner.

Plan and attend off site exercises local and neighbouring risks in line with the service top 12 risks methodology

Support the implementation of the callmy app in relation to the response standard and retained capability.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Undertake regular driver training and constructive feedback sessions to promote high standards of driving and emergency response.

Understand and achieve the defined response times to ensure the communities we serve receive an effective and efficient service.

Deliver bespoke familiarisation training on the specialist asset at the station (ICU)

Identify and train at off site venues to develop staff on the skill sets associated with the CPL.

Prevention and Protection

Liverpool City will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day. Respond to and protect those affected by hate crime through support, advice and equipment.

Continue to advise on how to prevent fire within the growing student population through HFSCs and joint working with partners in Higher Education and building developments.
Support the most vulnerable members of the community through community impact funds

Identify and advise those considered the most vulnerable in the community (over 65's, areas of deprivation) around home safety through the undertaking of HFSCs.
Identify, report and prevent waste and fly tipping and the adverse effect it has on the community by reporting and utilising internal systems and support to notify partners.

Work with local businesses through the undertaking of SOFSA to promote and offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents and false alarms and joint working to educate and inform.

People

Liverpool City will:

Actively monitor and manage personnel's wellbeing taking in to account external factors, eg. COVID

Complete inductions for new staff coming in to the hybrid system, including explanation of the staffing requirements and retained elements.

Embrace and embed EDandI at the centre of our work. Attend webinars and events to promote and learn about diversity. Support staff networks and local events, eg. Liverpool Pride and cultural events throughout the community. Provide positive action days at our community stations to encourage recruitment from our diverse communities.

Support the most vulnerable members of the community through community impact fund

Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification. Identify future leaders and those with high potential, deliver training and development sessions and support them through the gateway.

Conduct appraisals in a positive and engaging manor to ensure key deliverables, staff development and engagement is maximised.

Know our community; understand the diversity and how this is affected by risk, vulnerability and demand. Utilise this information to undertake intervention that help our communities thrive.

11 - Liverpool City Community Fire Station
Community Risk Management Plan 2023-2024

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Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	251	299	Site Specific Risk Information (SSRIs) Level 3,4,5	137
All Primary Fires	63	88	PORIS Level 1,2	244
Accidental Dwelling Fires (ADFs)	29	21	HFSC	1018
Deliberate Vehicle Fires	8	15	Hydrant Surveys	71
All Secondary Fires	188	211	CRM Routes/Waste & Fly Tipping	PIPs data
Anti-Social Behaviour Fires (ASBs)	67	91	Prevention Campaigns	12
AFAs in Non Domestic Premises	17	134	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	95.7%		Off Station Exercising	2
Alert to Mobile	92.3%	95%	Positive Action	3

The targets are based on 5 years performance data.

*Targets for 23/24 will be provided in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

12 - Kensington Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Kensington Community Fire Station will:

Attend and assess premises to gather SSRI information to inform our response and identify risks. Embed the PORIS software system.

Continue to effectively provide immediate and retained cover aligned to the DCWTR crewing system, including participating in any review and implementation of systems to provide a clear, pragmatic response.

Work in conjunction with Liverpool Protection when reporting or resolving local risk issues.

Undertake all assign Hydrant walks to ensure operational readiness, report faults in a timely fashion and familiarise crews with alternative water sources.

Continue to assess and monitor emerging local developments such as the new Liverpool Royal Hospital, diversity of population and commercial retail developments.

Build knowledge and understanding of high rise premises, tactics for dealing with fires in high rise buildings and undertake regular familiarisation visits and training exercises.

Maintain high standards of appliance care including regular cleaning, equipment testing and fault reporting.

Operational Response

Kensington Community Fire Station will:

Train on Fire service fundamental areas at a local level, via off site exercises and by attending planned training and service wide exercises.

Undertake and complete all Safe Person Assessments and theoretical training as designated by the monthly planner.
Plan and attend off site exercises based on local and neighbouring risks.
Support the implementation of the callmy app in relation to the response standard and retained capability.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.
Undertake regular driver training and constructive feedback sessions to promote high standards of driving and emergency response.

Understand and achieve the defined response times to ensure the communities we serve receive an effective and efficient service.

Support the specialist assets at Liverpool City via training and exercising.

Maintain competencies, knowledge and skills of Mass Decontamination Unit and associated mass decontamination procedures through regular training and exercising.

Prevention and Protection

Kensington Community Fire Station will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Respond to and protect those affected by hate crime through support, advice and equipment.

Continue to advise on how to prevent fire within the significant elderly population and the broader demographic through HFSCs and joint working with partners

Effectively engage with children and young people, creating strong bonds with schools, MFRS Youth Engagement and Prince's Trust.

Support the most vulnerable members of the community through community impact funds Identify, report and prevent waste and fly tipping and the adverse effect it has on the community by reporting and utilising internal systems and support to notify partners.

Work with local businesses through the undertaking of SOFSA to promote and offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents and false alarms and joint working to educate and inform.

People

Kensington Community Fire Station will:

Actively monitor and manage personnel's wellbeing taking in to account external factors, for example, COVID

Complete inductions for new staff coming in to the DCWTR system, including full explanation of the staffing requirements and retained elements.

Embrace and embed EDandI at the centre of our work. Attend webinars and events to promote and learn about diversity. Support staff networks and local events.

Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification.

Identify future leaders and those with high potential, deliver training and development sessions and support them through the gateway. Conduct appraisals in a positive and engaging manor to ensure key deliverable and staff development is maximised along with engagement.

Know our community; understand the diversity and how this is effected by risk, vulnerability and demand. Utilise this information to undertake intervention that help our communities thrive.

Promote a healthy lifestyle amongst personnel, including encouraging fitness and mental health and well being activities.

12 - Kensington Community Fire Station
Community Risk Management Plan 2023-24

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OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets 2022/23*		Annual Target 2023/24
All Fires	339	341	Site Specific Risk Information (SSRIs) Level 3,4,5	35
All Primary Fires	123	131	PORIS Level 1,2	106
Accidental Dwelling Fires (ADFs)	63	49	HFSC	2161
Deliberate Vehicle Fires	9	36	Hydrant Surveys	73
All Secondary Fires	216	210	CRM Routes/Waste & Fly Tipping	Use PIPs data
Anti-Social Behaviour Fires (ASBs)	136	152	Prevention Campaigns	12
AFAs in Non Domestic Premises	9	39	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	85.4%		Off Station Exercising	2
Alert to Mobile	98.8%	95%	Positive Action	3

The targets are based on 5 years performance data.

*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

14 - Speke / Garston Community Fire Station
Community Risk Management Plan 2023/24

Merseyside FIRE & RESCUE SERVICE

Operational Preparedness	Operational Response	Prevention and Protection	People
At Speke and Garston Fire Station we will;	Together we will;	Together we will;	At Speke and Garston Fire Station we will;
Continue to identify and familiarise ourselves with risks in our station area, offering fire safety advice to the owners/occupants. (SOFSA) For larger premises we will conduct a more in-depth visit and update our records as necessary.	Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.	Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice	Be true to our values; serving the public with courage, integrity and compassion.
Annually inspect all hydrants within our station area to ensure that they are well maintained and working correctly.	Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.	Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.	To invest in our workforce and encourage continued professional development.
Embed the PORIS (Provision of Risk Information System) as part of risk information gathering,		Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.	Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.
Maintain key skills and core competencies by training every day; developing training sessions that are as real to life as possible to test and improve our skills and knowledge.	Maintain operational appliances and equipment to the highest standards for effectiveness and availability.	Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.	Embrace and promote Equality, Diversity and Inclusion both in the workplace and the community through prevention work, community room use and staff education.
Plan and carry out training events at local risk venues including residential high rise properties and familiarise ourselves with local public risks including shopping centres, factories and processing plants.	Undertake regular on-station training in line with the operational training calendar, receiving quality assurance via Station Manager audits and complying with Service procedures, command guides and Information notes to ensure the highest levels of response.	Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ landowners to reduce risk.	Support Equality, Diversity and Inclusion calendar events, webinars and celebration months.
Continue building on our relationship with cross border fire stations and representatives from risks in our area, (for example, Jaguar Land Rover/Liverpool JLA), to arrange joint-training exercises.	Conduct two off station exercises in 2022-23.	Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises and encourage staff to become familiar with risks in their station area.	Embed the culture of coaching and mentoring within station staff to ensure our people can achieve satisfaction within the workplace and be the best that they can be.

Continue to support local charities including the recipient of our Community Impact Fund, Newhutte Community Kitchen. |

MERSEYSIDE FIRE & RESCUE SERVICE

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OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2022/23
All Fires	318	313	Site Specific Risk Information (SSRIs) Level 3,4,5	50
All Primary Fires	82	109	PORIS Level 1,2	74
Accidental Dwelling Fires (ADFs)	23	33	HFSC	1732
Deliberate Vehicle Fires	18	38	Hydrant Surveys	75
All Secondary Fires	236	204	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	191	161	Prevention Campaigns	12
AFAs in Non Domestic Premises	2	8	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	88.2%		Off Station Exercising	2
Alert to Mobile	94.8%	95%	Positive Action	3

The targets are based on 5 years performance data.

* Targets for 23/24 will be provided in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

15 - Toxteth Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

As a station we will:

Complete allocated Site Specific Risk Information inspections prioritised on risk category and due date.

Embed the PORIS (Provision of Risk Information System) software and utilise as a tool for risk information gathering.

Manage availability of all water supplies through hydrant inspections and open water source identification.

Maintain all competencies by attending all TDA core risk critical training and utilising the Effective Command tool.

Arrange and complete 2 off site exercises, at known risks within the station area.

Complete 100 percent of all allocated SPA and Learnpro packages.

Carry out training exercises focussing on the 12 identified risks in our station area.

Ensure consistent high standards of appliance cleanliness, readiness and availability to our communities.

Continue to train and familiarise with specialist assets held at separate locations to ensure efficiency in response.

Operational Response

We will:

Complete daily training in line with the station training planner.

Maintain core skills through 100% completion of Safe Person Assessments.

Attain a minimum performance of 85% during monthly audits.

Maintain 95% against performance indicator DR23 Alert to mobile in 1.9 mins and TR08 attendance to life risk incidents within 10 mins.

Promote a positive health and safety culture to reduce Firefighter injuries and damage to MFRS assets. Increased vigilance and completion of near miss reports where appropriate.

Ensure the correct use, maintenance and test result recording of personal protective equipment.

Ensure correct support, training and development of apprentice Firefighters through the national programme.

Recognise and record new and emerging risks in the station area including waterfront development, residential and commercial premises.

Prevention and Protection

Together we will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Link in with the Arson Reduction Team to support intelligence led activities.

Report findings of waste and fly tipping.

Carry out reassurance campaigns in the residential high-rise blocks within ours and neighbouring station areas.

Link in with Youth Engagement within the community and support the development of the Princes Trust team.

Strengthen links with all our religious communities to familiarise the crews with the diverse needs of the population and share links with service providers.

Encourage crews from neighbouring stations to engage with our religious communities for familiarisation and a breakdown of barriers.

Utilise Prevention Officers, PIPS and local partners to identify areas of ASB and liaise with property/ landowners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in commercial premises and encourage staff to become familiar with risks in their station area.

Engage with ethnic minority business owners to promote fire safety within their premises.

People

At Toxteth we will:

Support staff members looking to join the Gateway program and assist them with their progression.

Set appraisal objectives to develop staff.

Complete appraisals within the specified timescales.

Identify and support Apprentice Firefighters in the completion of their NVQ/Apprenticeships through mentoring and coaching.

Manage absence levels in line with Service Policy.

Embed coaching and mentoring as a development aid.

Continue to support positive action by delivering taster days for potential new Firefighters from our underrepresented communities utilising the fire fit hub for awareness days.

Support and develop new drivers on station.

Maintain fitness levels through shift related physical training activities.

Engage with and support our local community through the Community Impact Fund.

15 - Toxteth Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

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	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	412	429	Site Specific Risk Information (SSRIs) Level 3,4,5	42
All Primary Fires	131	145	PORIS Level 1,2	138
Accidental Dwelling Fires (ADFs)	62	55	HFSC	1549
Deliberate Vehicle Fires	9	44	Hydrant Surveys	97
All Secondary Fires	281	284	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	175	220	Prevention Campaigns	12
AFAs in Non Domestic Premises	7	24	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	85.1%		Off Station Exercising	2
Alert to Mobile	97.0%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

16 - Old Swan Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

At Old Swan Fire Station, we will;

Continue to identify and familiarise ourselves with risks in our station area, offering fire safety advice to the owners/occupants. (SOFSA) For larger premises, we will conduct a more in-depth visit and update our records as necessary.

Understand and record local risks by completing Site Specific Risk Inspections (SSRI) and use of the PORIS (Provision of Operational Risk Information system).

Annually inspect all hydrants within our station area to ensure that they are well maintained and working correctly.

Maintain key skills, core competencies and utilise the annual training planner to ensure operational preparedness. Continue to maintain professional development utilising all available resources.

Maintain key skills and core competencies by training every day; developing training sessions that are as real to life as possible to test and improve our skills and knowledge. We will continue to pass on our skills, knowledge and experience to our Development Fire Fighters.

Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain operational appliances and equipment to the highest standards for effectiveness and availability.

Undertake regular on-station and off-station training in line with the operational training calendar, receiving quality assurance via Station Manager audits and complying with Service procedures, command guides and Information notes to ensure the highest levels of response.

Prevention and Protection

Together we will;

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Utilise demographic data and statistics to ensure that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in high-rise premises, prevention talks in sheltered accommodation, schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention Officers and local partners to identify areas of ASB and liaise with property/ landowners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in commercial premises and encourage staff to become familiar with risks in their station area.

People

At Old Swan Fire Station, we will;

Be true to our values; serving the public with courage, integrity and compassion.

To invest in our workforce and encourage continued professional development.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Embed the culture of coaching and mentoring to support staff development in the workplace.

Support and promote the presence of charity/food bank collection points on our station and to do the best we can for the most vulnerable in our community.

Open our station to the community and breaking barriers with positive action days.

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OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	394	400	Site Specific Risk Information (SSRIs) Level 3,4,5	24
All Primary Fires	126	146	PORIS Level 1,2	124
Accidental Dwelling Fires (ADFs)	68	58	HFSC	2227
Deliberate Vehicle Fires	10	41	Hydrant Surveys	95
All Secondary Fires	268	254	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	189	197	Prevention Campaigns	12
AFAs in Non Domestic Premises	8	30	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	73.1%		Off Station Exercising	2
Alert to Mobile	96.2%	95%	Positive Action	3

The targets are based on 5 years performance data.

*2023/24 Targets will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

17 - Belle Vale Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Excellent Operational Preparedness

Firefighters at Belle Vale Fire Station will;

Continue to identify and familiarise ourselves with risks in our station area, offering fire safety advice to the owners/occupants. (SOFSA) For larger premises, we will conduct a more in-depth visit and update our records as necessary.

Continue to conduct SSRI inspections to maximise operational risk knowledge and work to embed the PORIS (Provision of Risk Information System) software into site visits.

Annually inspect all hydrants within our station area to ensure that they are well maintained and working correctly.

Maintain key skills, core competencies and utilise the annual training planner to ensure operational preparedness. Continue to maintain professional development utilising all available resources.

Host, maintain and train with National Resilience assets including the High Volume Pump (HVP) in conjunction with support stations to maintain effectiveness, and provide familiarisation training to colleagues from all stations.

Excellent Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain operational appliances and equipment to the highest standards for effectiveness and availability. Carry out practical exercises with the HVP to enhance and promote its capability service wide.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response

Excellent Prevention and Protection

Together we will;

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in sheltered accommodation, schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ landowners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises and encourage staff to become familiar with risks in their station area.

Excellent People

At Belle Vale Fire Station, we will;

Be true to our values; serving the public with courage, integrity and compassion.

To invest in our workforce and encourage continued professional development.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work and staff education.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

Continue to work with the recipient of the Community Impact Fund, New Horizons; a local charity providing enrichment and education to vulnerable members of the community.

Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.

OUTCOMES are the impact our actions have on the community such as reducing incidents.			OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.	
	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	185	164	Site Specific Risk Information (SSRIs) Level 3,4,5	21
All Primary Fires	45	62	PORIS Level 1,2	32
Accidental Dwelling Fires (ADFs)	21	28	HFSC	2386
Deliberate Vehicle Fires	8	15	Hydrant Surveys	54
All Secondary Fires	140	102	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	102	85	Prevention Campaigns	12
AFAs in Non Domestic Premises	7	12	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	75.0%		Off Station Exercising	2
Alert to Mobile	97.7%	95%	Positive Action	3

The targets are based on 5 years performance data.

*2023/24 Targets will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

18 - Aintree Community Fire Station

Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Aintree will:

Attend and assess premises to gather SSRI information to inform our response and identify risks. Understand and implement the PORIS system.

Continue to effectively provide immediate and retained cover aligned to the DCWTR crewing system.

Ensure maintenance of skills against national standards in mass decontamination support and accurate working knowledge of the mass decontamination unit. (MDU)

Provide detailed feedback on pilot equipment as a designated research and development station.

Continue to assess and monitor high risk local developments such as the renovation of University Hospital Aintree, and HMP Liverpool.

Maintain high standards of appliance care including cleaning, equipment tests and fault reporting.

Undertake all assign Hydrant walks to ensure operational readiness, report faults in a timely fashion and familiarise crews with alternative water sources, including Leeds Liverpool Canal.

Participate in consultation and feedback sessions around the development of the new TDA and Superstation at Long Lane.

Operational Response

Aintree will:

Train on Fire service fundamental areas at a local level, via off site exercises and by attending organisation led planned training and service wide exercises.

Undertake and complete all Safe Person Assessments and theoretical training as designated by the monthly planner.

Plan and attend off site exercises based on local and neighbouring risks.

Support the implementation of the CallMy app in relation to the response standard and retained capability.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Undertake regular driver training and constructive feedback sessions to promote high standards of driving and emergency response.

Conduct familiarisation inspections with local risk sites to ensure the maximum efficiency of response.

Understand and achieve the defined response times to ensure the communities we serve receive an effective and efficient service.

Prevention and Protection

Aintree will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Respond to and protect those affected by hate crime through support, advice and equipment.

Continue to advise on how to prevent fire within the significant elderly population and the broader demographic through HFSCs and joint working with partners in NHS and local primary care trusts.

Support the most vulnerable members of the community through community impact funds.

Seek to educate local primary and secondary school children around Fire Safety, Road Safety and Water Safety to reduce harm or injury through school visits.

Identify, report and prevent waste and fly tipping and the adverse effect it has on the community.

Work with local businesses through the undertaking of SOFSA to promote and offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents and false alarms and joint working to educate and inform.

People

Aintree will:

Actively monitor and manage personnel's wellbeing taking in to account external factors such as COVID.

Complete inductions for new staff coming in to the DCWTR system, including full explanation of the staffing requirements and retained elements.

Embrace and embed ED&I at the centre of our work. Attend webinars and events to promote and learn about diversity. Support staff networks and local events.

Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification.

Identify future leaders and those with high potential, deliver training and development sessions and support them through the gateway.

Conduct appraisals in a positive and engaging manor to ensure key deliverable and staff development is maximised along with engagement.

Know our community; understand the diversity and how this is effected by risk, vulnerability and demand. Utilise this information to undertake intervention that help our communities thrive.

Promote a healthy lifestyle amongst personnel, including encouraging fitness and mental health and well being activities. Direct staff to support services available.

18-Aintree Community Fire Station
Community Risk Management Plan 2023-2024

Our Vision: To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose: Here to Serve. Here to Protect. Here to keep you safe.

Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	292	310	Site Specific Risk Information (SSRIs) Level 3,4,5	33
All Primary Fires	85	128	PORIS Level 1,2	95
Accidental Dwelling Fires (ADFs)	15	28	HFSC	2386
Deliberate Vehicle Fires	6	33	Hydrant Surveys	48
All Secondary Fires	207	182	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	128	121	Prevention Campaigns	12
AFAs in Non Domestic Premises	43	70	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	61.5%		Off Station Exercising	2
Alert to Mobile	99.3%	95%	Positive Action	3

The targets are based on 5 years performance data.

*2023/24 Targets will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

19 - Croxteth Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness	Operational Response	Prevention and Protection	People
We will:	We will:	Together we will:	At Croxteth, we will:

Operational Preparedness

We will:

Complete all SSRI inspections on premises within station area to ensure that key risk information is available to operational crews.

Complete all allocated hydrant inspections

Maintain core competencies by attending scheduled training at the Training and Development Academy.

Complete periodic Effective Command Based Training.

Lead and attend three Pump Exercise Training based on 12 Risk Profile.

Measure and confirm competencies against Learnpro and SPA.

Undertake two off station training scenarios, utilising due for renewal SSRI locations to develop new relationships and realistic incident scenarios

Train to maintain all competencies against USAR, MTA and technical rescue skills

Conduct training exercises across Merseyside to further develop technical rescue skills

Develop systems and working practices on station, building on existing relationships with internal staff and HART colleagues based at Croxteth Station

Operational Response

We will:

Ensure all aspects of operational response can be conducted safely in line with the training planner and assess against national and local policy, guidance and procedures

Maintain core skills through completion of Safe Person Assessments and theoretical learning

Maintain 95% standard for alert to mobile within 1.9 minutes (including Recall to Duty), and attendance standard, attending all life risk within 10 minutes.

Promote a positive Health and Safety culture to manage Health and Safety requirements

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises. Particularly around Contaminants

Maintain appliance and equipment to maintain operational readiness

Conduct routine testing and maintenance of equipment

Ensure response times are effectively met

Host an Open Community Event, and feed into Liverpool "Have a Go Day" to support Positive Action.

Prevention and Protection

Together we will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Deliver HFSC's on a risk based approach utilising status reports, local knowledge, incident data and partner information to identify specifically the over 65's and the most vulnerable groups in our community

Support local and seasonal campaigns such as Winter Warm, High Rise or Older Persons day

Undertake Simple Operational Fire Safety Assessments (SOFSA) to provide advice and guidance to small businesses to ensure compliance with legislation and familiarise crews

Target anti-social behaviour and waste material build up to reduce ASB fires

Collate and monitor Equality data from our activities to ensure we target all groups within the community

Look to support community based initiatives by use of the community impact fund

People

At Croxteth, we will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Use the appraisal process to promote personal development by setting realistic aims and objectives to support individuals and team

Identify and support individuals who would like to develop/progress their careers and ensure suitable opportunities are created

Provide support for development firefighters via mentorship, structured training and development activities

Build a positive culture within station, promoting awareness and understanding of the importance of the Leadership message.

Continue to maintain existing USAR/Technical Rescue skills and help to support the development of newer team members

Maintain fitness levels through shift related physical training activities

Manage health, safety and well-being of personnel and ensure that levels of absence, accidents and injuries are in line with Service policy

19 - Croxteth Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision:	To be the best Fire and Rescue Service in the UK – One team putting its communities first.
Our Purpose:	Here to Serve. Here to Protect. Here to keep you safe.
Our Aims:	To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	463	382	Site Specific Risk Information (SSRIs) Level 3,4,5	16
All Primary Fires	96	106	PORIS Level 1,2	41
Accidental Dwelling Fires (ADFs)	36	43	HFSC	2062
Deliberate Vehicle Fires	10	36	Hydrant Surveys	61
All Secondary Fires	367	276	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	205	201	Prevention Campaigns	12
AFAs in Non-Domestic Premises	16	9	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	88.9%		Off Station Exercising	2
Alert to Mobile	96.6%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

20 - Birkenhead Community Fire Station
Community Risk Management Plan 2023-24

Operational Preparedness	Operational Response	Prevention and Protection	People
Birkenhead Community Fire Stn will:	Birkenhead Community Fire Stn will:	Birkenhead Community Fire Stn will:	Birkenhead Community Fire Stn will:
Complete all programmed core skills courses at the Training and Development Academy.	Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents.	Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice	Promote awareness of the importance of mental health wellbeing and encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate.
Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills.	Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met.	Explore gateways into the Diverse Cultural Community, explore relationship with Deen Community Centre	Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels.
Undertake two off station training scenarios. Utilising due for renewal SSRI locations to develop new relationships and realistic incident scenarios.	Work with our partners such as NWAS, Coastguard and RNLI to maintain excellent response to water and mud related incidents.	Ensure understanding and promote safeguarding of vulnerable persons and those with protected characteristics.	Develop our people via continued engagement to deliver a professional service which has a positive impact on our communities and workplace.
Embed the PORIS (Provision of Operational Risk Information System) following an initial trial period.	Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents.	Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties.	Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.
Arrange familiarisation visits to local high risk premises such as Cammell Laird and Tranmere Oil Terminal. Including an exercise for WM/CM development.	Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.	Effectively engage with children and young people, creating strong bonds with schools. Explore relationship with The Hive Youth Zone.	Develop and support personnel at all rank levels to be the best they can be, identifying and support potential managers for the future.
Explore mentoring possibilities between Birkenhead and Wallasey crews.	Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises through Operational Assurance Department.	Continue to work with Charles Thompson Mission to Engage with Vulnerable and at Risk. Generate HFSC referrals.	Contributing to the Coaching and Mentoring Programs.
Maintain an excellent standard of readiness, cleanliness of the appliance, equipment and standards of dress.	Continue to engage in multi agency or locally relevant exercises including COMAH, Mersey Tunnels and rail systems.	Deliver seasonal campaigns, such as Older Persons Week, Winter Warm and Bonfire Period alongside Prevention Department and Partners.	Review performance and identify future development needs through the appraisal system.
Begin awareness training of Specialist Support POD's across the Stations.		Contribute to implementation of new CFRMIS Protection Department System via completion of allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area.	Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.
Ensure all hydrant and Emergency Water Supply inspections are completed.			Recognise and promote the value of EDI within the FRS and our communities, utilising positive action days.

20 - Birkenhead Community Fire Station
Community Risk Management Plan 2023-24

Our Vision: To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose: Here to Serve. Here to Protect. Here to keep you safe.

Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	515	444	Site Specific Risk Information (SSRIs) Level 3,4,5	42
All Primary Fires	113	138	PORIS Level 1,2	87
Accidental Dwelling Fires (ADFs)	43	57	HFSC	2161
Deliberate Vehicle Fires	8	38	Hydrant Surveys	84
All Secondary Fires	402	306	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	291	205	Prevention Campaigns	12
AFAs in Non Domestic Premises	11	23	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	91.2%		Off Station Exercising	2
Alert to Mobile	96.1%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

21 - Bromborough Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Our team will:

Maintain competence by attending all required core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills.

Develop relationships with cross border service (Cheshire FRS), carrying out joint training sessions and sharing of knowledge and information regarding the identified top 12 risks.

Complete two off station Training Exercises, highlighting local risks and where possible include other partners such as NWAS colleagues.

Understand local risks by completing Site Specific Risk Inspections (SSRI). Trial develop awareness and use of the PORIS (Provision of Operational Risk Information) system to capture risk information using Risk Demand and Vulnerability data.

Complete Hydrant Surveys, reporting faults in a timely manner to ensure suitable provision of water for firefighting is maintained. Liaise with Water Section to develop specific water plans where areas of poor water supplies have been identified.

Liaise with COMAH Upper Tier site operators to ensure station staff complete an annual familiarisation visit of each listed site and in addition support required COMAH training events as required.

Maintain high standards of appliance care.

Operational Response

Our team will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators.

Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively.

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENs system.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding.

Embed the use of decision logging at all station training and exercising events.

Prevention and Protection

Our team will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice.

Actively target the most vulnerable in our Community by working with partners and use local knowledge to carry out HFSCs for elderly, vulnerable or high-risk individuals.

Community impact fund of £1000 will be utilised to make a positive difference in our communities and enhance our ability to engage with them. Crews will continue to seek opportunity to appropriate funds.

Carry out Community Reassurance Campaigns in our most vulnerable areas using Risk, Demand and Vulnerability data.

Carry out Prevention Talks aligned to National campaigns in places such as Schools, Youth Centres, and Sheltered Accommodation to promote our safety messages.

Utilise data within PIPS to identify Unwanted Fire Alarm Actuations and liaise with responsible persons to reduce occurrences through education and where necessary Protection Department involvement.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation, continue to use incident data within PIPS to identify target areas.

People

Our team will:

Work together and support each other to maintain excellent wellbeing and mental health.

Attend and support Staff Network events and ED&I calendar events to increase station knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our Leadership Message.

Maintain high levels of attendance and promote fitness and well-being.

Embed the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their goals.

Provide support to staff by encouraging regular one to one meetings to discuss wellbeing/development and performance objectives.

Support apprentices with their development of skills knowledge and behaviours.

Explore additional practical training opportunities by utilising the TDA at weekends to support/develop our apprentice staff.

Identify underrepresented/vulnerable groups within our communities to inform Positive Action events.

Embed coaching and mentoring within stations as a progressive development and staff welfare tool.

Continue to provide positive role modelling within our communities.

21 - Bromborough Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision:	**To be the best Fire and Rescue Service in the UK – One team putting its communities first.**
Our Purpose:	**Here to Serve. Here to Protect. Here to keep you safe.**
Our Aims:	**To Protect, Prevent, Prepare and Respond**

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	246	189	Site Specific Risk Information (SSRIs) Level 3,4,5	46
All Primary Fires	47	60	PORIS Level 1,2	55
Accidental Dwelling Fires (ADFs)	20	24	HFSC	2542
Deliberate Vehicle Fires	9	10	Hydrant Surveys	41
All Secondary Fires	199	129	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	95	72	Prevention Campaigns	12
AFAs in Non Domestic Premises	7	25	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	68.8%		Off Station Exercising	2
Alert to Mobile	92.7%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

22 - Heswall Community Fire Station
Community Risk Management Plan 2023-24

Operational Preparedness

Our team will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain knowledge and practical skills.

Develop relationships with the crews at Powey Lane Fire Station (Cheshire FRS) by carrying out joint training and exercises to foster the sharing of information relating to procedures and risks.

Support the development of firefighters and officers to maintain competence in their roles.

Complete two off station training exercises, highlighting local risks, with the inclusion of our neighbouring Cheshire Fire Service station at Powey Lane

Understand and record local risks by completing Site Specific Risk Inspections (SSRI) and use of the PORIS (Provision of Operational Risk Information system).

Contribute to the annual review of the ORP relating to wildfire risks on the Wirral.

Complete Hydrant Surveys for the station area.

Maintain standards of appliance care including cleaning, testing of equipment and fault reporting.

Operational Response

Our team will:

Respond professionally to incidents, ensuring standards for Attendance Times and Alert to Mobile, are achieved.

Undertake local training in line with Service themes and the station specialism of wildfire response.

Maintain knowledge and skills of the Wildfire specialism by utilising all dedicated resources in realistic environments, For example, map reading, vehicle, drone and specialised hand tools.

Comply with guidance and Service Instructions. Where appropriate record the use of operational discretion.

Actively promote the safety culture by monitoring and reacting to our working environment. Record any near misses

Maintain our HVP (High Volume Pump) capability through regular training with the National Resilience asset.

Undertake briefings at the start of each shift to; detail responsibilities, communicate risk critical events, identify emerging risks and outline daily activity.

Prevention and Protection

Our team will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community & Home Safety advice

Actively target the most vulnerable in our Community by using PIPS system, CFRMIS, operational activity and the use of local knowledge to carry out Home Fire Safety Checks.

Opportunities to access the Community impact fund will be sought to make a positive difference in our communities.

Carry out Community Reassurance Campaigns in accordance with risk, demand and vulnerability.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as schools, youth centres and sheltered accommodation to promote our safety messages.

Develop relationships within the rural community to reassure and educate communities and promote our safety message.

Work with local businesses to complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation.

People

Our team will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Attend Staff Network events and support ED&I calendar events to increase station personnel's knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our organisational and personal values.

Maintain attendance and promote fitness and well-being.

Engage with the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their development goals.

Delivery three Positive Action events during the year to promote the Fire & Rescue Service as a career for under represented groups in our workforce and communities.

Support colleagues with their development of their skills, knowledge and behaviours in line with the Leadership Message.

Use coaching and mentoring techniques to support development and enhance staff welfare.

Provide a positive role model to our communities.

22 - Heswall Community Fire Station
Community Risk Management Plan 2023-24

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Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	61	62	Site Specific Risk Information (SSRIs) Level 3,4,5	15
All Primary Fires	11	24	PORIS Level 1,2	50
Accidental Dwelling Fires (ADFs)	8	11	HFSC	2542
Deliberate Vehicle Fires	2	3	Hydrant Surveys	31
All Secondary Fires	50	38	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	17	18	Prevention Campaigns	12
AFAs in Non Domestic Premises	1	13	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	100.0%		Off Station Exercising	2
Alert to Mobile	99.4%	95%	Positive Action	3

The targets are based on 5 years performance data.

*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

25 - Wallasey Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Wallasey Community Fire Stn will:

Complete all programmed core skills courses at the Training and Development Academy.

Utilise the Station Training Planner to complete all SPA's and e-Learning modules.

All staff to complete bespoke external Marine Ship Fire Fighting Course and maintain knowledge and understanding via CPD.

Build relationship with Peel Port and Cammel Lairds, through joint Tac Exercises and Familiarisation visits.

Undertake two off station training scenarios, utilising due for renewal SSRI locations to develop new relationships and realistic incident scenarios.

Lead & attend three Pump Exercise Training based on 12 Risk Profile.

Complete periodic Effective Command Based Training.

Embed the PORIS system following initial trials.

Maintain an excellent standard of readiness, cleanliness of appliances, equipment, kit and standards of dress.

Ensure all Hydrant and Emergency Water Supply inspections are completed.

Complete delivery of Specialist POD Awareness Training of LPPSU, BASU, and MRSU to Stations across Merseyside.

Operational Response

Wallasey Community Fire Stn will:

Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents/incidents.

Ensure Alert to Mobile (including Recall to Duty), Standards of Fire Cover and IRS completion standards are met.

Work with our partners such as NWAS, Coastguard and RNLI to maintain excellent response to water and mud related incidents.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises. Particularly around Contaminants.

Ensure high standards of driving and emergency response and low speed manoeuvres are maintained.

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises through Operational Assurance Department.

Ensure staffing provision is maintained to requirements of the Hybrid duty system model.

Host an Open Community Event, and feed into Wirral "Have a Go Day" to support Positive Action.

Build relationship with Fire Control colleagues via visits.

Prevention and Protection

Wallasey Community Fire Stn will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Recognise and provide advice around emerging Community habits, around Cost of Living and increased Lithium Battery dangers.

Promote safeguarding of vulnerable persons and those with protected characteristics.

Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties.

Effectively engage with children and young people, via Princes Trust, Fire Cadets and Wirral Youth Hub.

Deliver targeted Prevention Campaign Community Safety Advice in identified areas and continue to work with The Voice of Egremont Community Hub.

Continue to deliver seasonal campaigns, such as Older Persons Week, Winter Warm and Bonfire Period alongside Prevention and Partners.

Contribute to implementation of new CFRMIS Protection Department System via completion of allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area.

Increase operational crews Fire Safety knowledge and skills to be able to deliver bespoke advice to our community.

People

Wallasey Community Fire Stn will:

Promote awareness of the importance of mental health wellbeing.

Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels.

Develop our people via continued engagement to deliver a professional service, which has a positive impact on our communities and workplace.

Build a positive culture within station, promoting awareness and understanding of the importance of the Leadership message.

Support the Firefighter Apprenticeship Programme through mentoring and training,

Develop and support personnel at all rank levels to be the best they can be.

Identify and support potential managers for the future utilising the High Potential Program.

Review performance and identify future development needs through the appraisal system.

Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

Recognise and promote the value of EDI within the FRS and the wider communities we serve.

Support Positive Action recruitment through Community Engagement Event in Station Area, developing understanding of diverse community.

25 - Wallasey Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

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Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	381	370	Site Specific Risk Information (SSRIs) Level 3,4,5	41
All Primary Fires	119	106	PORIS Level 1,2	56
Accidental Dwelling Fires (ADFs)	59	45	HFSC	3211
Deliberate Vehicle Fires	6	28	Hydrant Surveys	65
All Secondary Fires	262	264	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	156	152	Prevention Campaigns	12
AFAs in Non Domestic Premises	6	15	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	65.0%		Off Station Exercising	2
Alert to Mobile	97.8%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

26 - Saughall Massie Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Our team will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Ensure all staff development areas including FF apprentice, Crew and Watch Managers are supported to the highest standards.

Complete two off station Training Exercises, highlighting local risks.

Support wider risk training such as COMAH exercising when required.

Understand local risks by completing Site Specific Risk Inspections (SSRI) Develop awareness and use of the PORIS (Provision of Operational Risk Information) system to capture risk information.

Complete Hydrant Surveys for the station area.

Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

Operational Response

Our team will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENs system.

Continue to develop knowledge and skills in relation to local risk.

Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding.

Prevention and Protection

Our team will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out HFSCs.

Community impact fund of £1000 will be utilised to make a positive difference in our communities and enhance our ability to engage with them.

Carry out Community Reassurance Campaigns in accordance with risk, demand and vulnerability.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, and Sheltered Accommodation to promote our safety messages.

Develop working relationships with the rural community to reassure, educate and promote our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation.

People

Our team will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Attend Staff Network events and support ED&I calendar events to increase station personnel's knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

Support Apprentices with their development of skills knowledge and behaviours throughout their Firefighter apprenticeship.

Embed coaching and mentoring within stations as a progressive development and staff welfare tool.

Continue to provide positive role modelling within our communities.

26 - Saughall Massie Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision:	To be the best Fire and Rescue Service in the UK – One team putting its communities first.
Our Purpose:	Here to Serve. Here to Protect. Here to keep you safe.
Our Aims:	To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	613	469	Site Specific Risk Information (SSRIs) Level 3,4,5	30
All Primary Fires	94	109	PORIS Level 1,2	90
Accidental Dwelling Fires (ADFs)	44	42	HFSC	2227
Deliberate Vehicle Fires	17	29	Hydrant Surveys	70
All Secondary Fires	519	360	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	229	145	Prevention Campaigns	12
AFAs in Non Domestic Premises	4	40	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	89.7%		Off Station Exercising	2
Alert to Mobile	95.3%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

30 - Bootle / Netherton Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Bootle and Netherton Community Station will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI)

Embed and adapt to the PORIS (Provision of Risk Information System) software to gather and present risks and hazards that Firefighters may encounter within premises.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good JESIP links and positive working relationships.

Ensure knowledge of specialist assets at other operational locations through familiarisation.

Operational Response

Bootle and Netherton Community Station will:

Respond professionally and speedily to incidents. Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents/incidents.

Ensure the highest standards of appliance cleanliness, readiness and equipment maintenance.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises.

Prevention and Protection

Bootle and Netherton Community Station will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out HFSCs.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, sheltered Accommodation to promote our safety messages.

Identify community groups eligible for Community Impact Fund.

Work with the Princes Trust to continue our commitment to Youth Engagement.

Contribute to implementation of new CFRMIS Protection Department System via completion of allocated Site Specific Risk Information, PORIS and Simple Operational Fire Safety Audits within the station area.

Continue to quality assure the standard of home safety work within the operational staff cohort.

People

Bootle and Netherton Community Station will:

Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally.

Develop our people via continued engagement to deliver a professional service, which has a positive impact on our communities and workplace.

Create a workplace which reflects our organisational and personal values.

Recognise and promote the value of EDI within MFRS and the wider communities we serve.

Maintain high levels of attendance and promote fitness and well-being.

Develop and support personnel at all levels to be the best they can be and identify and support potential managers for the future. Contributing to the Coaching and Mentoring.

Review performance and identify future development needs through the appraisal system.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station. Exploration into Mentor Bridging Team for Apprentice Fire Fighters.

30 - Bootle / Netherton Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision:	To be the best Fire and Rescue Service in the UK – One team putting its communities first.
Our Purpose:	Here to Serve. Here to Protect. Here to keep you safe.
Our Aims:	To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	183	292	Site Specific Risk Information (SSRIs) Level 3,4,5	24
All Primary Fires	51	93	PORIS Level 1,2	48
Accidental Dwelling Fires (ADFs)	31	37	HFSC	2431
Deliberate Vehicle Fires	9	26	Hydrant Surveys	48
All Secondary Fires	132	199	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	104	114	Prevention Campaigns	12
AFAs in Non Domestic Premises	3	14	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	80.0%		Off Station Exercising	2
Alert to Mobile	94.8%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

Operational Preparedness

Crosby will:

Train, familiarise and exercise against identified risks within the station area. The Port of Liverpool represents a significant area of consideration, requiring comprehensive risk planning and training.

Complete allocated (SSRI) inspections within the station area and maintain currency. Develop awareness and use of the PORIS (Provision of Operational Risk Information System) software to capture and make risk information available.

Manage the availability of water supplies through hydrant inspections and open water identification and pre-planning.

Attend all core and risk critical training at the Training and Development Academy, ensuring FF apprentice skills are maintained in line with the required standards.

Complete all allocated E learning and acquire the required standard.

Commitment to develop and expand marine specialist training in collaboration with staff at Wallasey Community Fire Station.

Undertake Safe Person Assessments ensuring that the required standard is met.

Individuals will take ownership for the High Rise located within the station area and be responsible for all operational issues.

Operational Response

Crosby will:

Continuously develop skills, knowledge and understanding of service equipment and procedures and develop against skills associated with marine response.

Maintain the highest standards of operational response through continuous training, exercising and audits.

Maintain competencies as a Mass Decon Support station through regular pre-planned training and validation exercises.

Test and maintain all equipment to the highest standard.

Test local and operational plans through training, exercising and table top scenarios.

Support key station principle to maintain 10-minute response time.

Actively record and monitor Health and Safety in the workplace through inspection, reporting and active monitoring.

Respond to notification of incidents immediately to minimise alert to mobile times and contribute to overall effectiveness..

Prevention and Protection

Crosby will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Utilise PIPS data to target those most vulnerable, identifying causes and distribution of different dwelling fires to tailor bespoke fire safety messaging within our community.

Liaise with CRM and the District Prevention Team to ensure effective use of resources in line with risk, demand and vulnerability.

Develop and support activities to reduce the number of special service incidents to Crosby beach. Effectively working with partners to ensure the safety of all users.

Promote Fire safety awareness with small businesses community by completing Simple Operational Fire Safety Assessments

Crosby have made contact with and commited to assist the following organisations by attending and delivering our fire safety message to the most vulnerable and also with a grant from the community impact fund to assist the organisations in providing the services they deliver.

Crosby Community Kitchen and Sefton Community Pantry

People

Crosby will:

Support our staff who have been affected directly or indirectly by the pandemic

Develop and promote a positive culture whereby all individuals fulfil their potential

Take practical steps to improve the development of staff in their current role and career progression.

Continue to develop FF apprentice skills to national standards and support staff through assessment processes.

Embed a culture of coaching and mentoring within the station management groups to support and develop staff to their full potential.

Encourage and support future talent through identification, training and appraisal in line with role structures. Consider opportunities for staff to develop laterally.

Conduct regular appraisals that identify individual development needs, address organisational objectivesand manage individual progress

Aim to achieve 100% attendance in the workplace.

Engage with and support our local community through the Community Impact Fund.

31 - Crosby Community Fire Station
Community Risk Management Plan 2023-24

Our Vision: To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose: Here to Serve. Here to Protect. Here to keep you safe.

Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	406	326	Site Specific Risk Information (SSRIs) Level 3,4,5	26
All Primary Fires	81	101	PORIS Level 1,2	59
Accidental Dwelling Fires (ADFs)	42	47	HFSC	1609
Deliberate Vehicle Fires	7	17	Hydrant Surveys	73
All Secondary Fires	325	225	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	199	129	Prevention Campaigns	12
AFAs in Non Domestic Premises	0	10	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	68.8%		Off Station Exercising	2
Alert to Mobile	98.9%	95%	Positive Action	3

The targets are based on 5 years performance data.

*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

32 - Formby Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Formby Community Station will:

Complete all core skills courses at our Training and Development Academy.

Attend monthly training on the High Volume Pump and maintain competencies.

Ensure local staffing is planned in advance to provide suitable fire/HVP cover.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI). Utilise CFRMIS and PORIS (Provision of Risk Information System) to achieve a more effective response.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good working relationships and JESIP links

Operational Response

Formby Community Station will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile.

Maintain an excellent High Volume Pump Response both locally and nationally when required.

Liaise with neighbouring stations in Lancashire FRS to develop off station exercises and familiarisation visits to each other's stations. This will include joint training, identification of similar incident types and inspection of common risks.

Continue to develop links with partner agencies towards an enhanced Wildfire response, supported by education, Training and Operational Assurance

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENS system.

Ensure appliance readiness to the required standards.

Prevention and Protection

Formby Community Station will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out HFSCs.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them with our safety message.

Continue to protect and support the over 65s population within the station area.

Ensure the safety of those visiting the Pinewoods area through development of wildfire skills and forward planning.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

People

Formby Community Station will:

Be supported to ensure their physical and mental health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally.

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

Identify future talent and develop personnel through study, coaching and exposure to operational incidents.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Recognise and promote the value of EDI within the FRS and the wider communities we serve including observation of calendar events or themed months and engaging in dedicated webinars as supplied.

32 - Formby Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision:	**To be the best Fire and Rescue Service in the UK – One team putting its communities first.**
Our Purpose:	**Here to Serve. Here to Protect. Here to keep you safe.**
Our Aims:	**To Protect, Prevent, Prepare and Respond**

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	83	92	Site Specific Risk Information (SSRIs) Level 3,4,5	19
All Primary Fires	23	23	PORIS Level 1,2	56
Accidental Dwelling Fires (ADFs)	11	8	HFSC	2542
Deliberate Vehicle Fires	1	4	Hydrant Surveys	29
All Secondary Fires	60	69	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	27	38	Prevention Campaigns	12
AFAs in Non Domestic Premises	1	3	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	100.0%		Off Station Exercising	2
Alert to Mobile	99.3%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

33 - Southport Community Fire Station
Community Risk Management Plan 2023-24

Operational Preparedness

Southport Community Station will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within.

Complete two off station Training Exercises, highlighting local risks.

Utilise our aerial capability to train and plan around incidents in High Rise Buildings.

Understand local risks by completing Site Specific Risk Inspections (SSRI). Utilise CFRMIS and the PORIS (Provision of Risk Information System) facility to achieve a more effective response.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good working relationships and JESIP links.

Develop awareness of specialisms at key locations through familiarisation to ensure maximum effective response.

Operational Response

Southport Community Station will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times, Alert to Mobile and ensuring IRS completion standards are met.

Work with our partners such as Coastguards, Southport Off Shore Rescue to maintain excellent response to water and beach related incidents.

Liaise with neighbouring stations in Lancashire FRS to develop off station exercises and familiarisation visits to each other's stations.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENS system

Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.

Ensure standards of appliance cleanliness, readiness and availability are maintained.

Prevention and Protection

Southport Community Station will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out HFSCs.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety message

Work with the Fire Cadets to continue our commitment to Youth Engagement.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Contribute to implementation of new CFRMIS Protection Department System via completion of allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area.

Continue to identify opportunities to allocate the community impact fund to support cohesion.

People

Southport Community Station will:

Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally.

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

Embed the culture of coaching, mentoring and development to support future talent into the Gateway for consideration.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Recognise and promote the value of EDI within the FRS and the wider communities we serve. Observe calendar events or themed months to recognise diversity of people within our communities.

33 - Southport Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision:	To be the best Fire and Rescue Service in the UK – One team putting its communities first.
Our Purpose:	Here to Serve. Here to Protect. Here to keep you safe.
Our Aims:	To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	224	267	Site Specific Risk Information (SSRIs) Level 3,4,5	64
All Primary Fires	80	107	PORIS Level 1,2	284
Accidental Dwelling Fires (ADFs)	48	55	HFSC	4249
Deliberate Vehicle Fires	4	12	Hydrant Surveys	108
All Secondary Fires	144	160	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	52	61	Prevention Campaigns	12
AFAs in Non Domestic Premises	10	29	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	67.6%		Off Station Exercising	2
Alert to Mobile	90.6%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

42 - Kirkby Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Kirkby Firefighters will;

Liaise with the Training and Development Academy and assist in conducting service wide HIgh-Rise training exercises at Gaywood Green Heights to further develop knowledge and practical skills.

Work closely with local housing authorities to ensure that our crews are best prepared to provide a swift and effective response should it be required.

Carry out Site Specific Risk information visits/revisits, as required ensuring key risk information is accurate. Imbed the PORIS (Provision of Risk Information System) as a means of informing Crews of Hazards and Risk.

Complete Hydrant inspections within the station area including surveys of water supplies for Kirkby Industrial estate and emergency plans for large scale incidents.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out at least two off Station exercises/training events at local risk venues including COMAH sites and industrial premises where possible to test and maintain operational effectiveness.

Crews to monitor Station Area regards new developments and ensure sufficient risk information is recorded via respective systems. In particular the new project around opening a new Train Station at Headbolt lane.

Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum.

Maintain service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness, availability and conduct regimented testing to ensure longevity of resources.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

Ensure Operational Assurance products such as incident notes, case studies and significant incident reports are made available and used to improve the knowledge and response of crews.

Continue to develop firefighter apprentices through operational exposure and mentoring at incidents.

Prevention and Protection

Together we will;

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them and pass on our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk

In the form of a Community Impact Fund, Firefighters will support community based initiatives at a local level. They will help deliver projects in conjunction with partners, that will help them achieve their objectives and have a beneficial impact on the local Community. This will include the Trussell Trust food banks based in the Kirkby area.

People

Kirkby Firefighters will;

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Continue to engage, communicate and improve on the unprecedented response and outstanding results from the 2020 staff survey through constructive and meaningful engagement with operational staff.

Create a workplace which reflects our organisational and personal values and embed the culture of coaching and mentoring.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Help develop and support our team, via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals. Identify and support future talent.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

Support and promote the Princes Trust to assist disadvantaged young people in our Community to realise their true potential through engagement, inclusion and team building.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education

42 - Kirkby Community Fire Station

Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Our Vision: To be the best Fire and Rescue Service in the UK – One team putting its communities first.

Our Purpose: Here to Serve. Here to Protect. Here to keep you safe.

Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	273	368	Site Specific Risk Information (SSRIs) Level 3,4,5	42
All Primary Fires	66	94	PORIS Level 1,2	278
Accidental Dwelling Fires (ADFs)	27	32	HFSC	1732
Deliberate Vehicle Fires	10	31	Hydrant Surveys	34
All Secondary Fires	207	274	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	137	178	Prevention Campaigns	12
AFAs in Non Domestic Premises	7	9	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	95.2%		Off Station Exercising	2
Alert to Mobile	92.6%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

43 - Prescot Community Fire Station
Community Risk Management Plan 2023-24

Operational Preparedness

Prescot Firefighters will;

Complete allocated (SSRI) inspections within the station area and maintain currency. Develop awareness and use of the PORIS (Provision of Operational Risk Information System) software to capture and make risk information available

Deliver training to Mass Decontamination Unit support stations and develop the instructor cadre in line with National Resilience Key Performance Indicators. Train and maintain the skills associated with the MDU to national standards.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out training events at local risk venues including residential High Rise properties and rural locations where possible to test and maintain operational effectiveness.

Complete allocated Hydrant inspections within the station area.

Support personnel through Institute of Fire Engineer exams to enhance knowledge and capability.

Maintain and enhance relationship with Merseyside Police colleagues at Prescot Fire station promoting joint working and JESIP principles.

Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Ensure Operational Assurance products such as case studies, incident notes and significant incident reports are observed by staff and utilised to improve Firefighter Safety and efficiency of response.

Ensure staffing and skillsets are appropriate to the MDU provision.

Prevention and Protection

Together we will;

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised. This will include incorporation of the CFRMIS Home Safety module.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises

Highlight organisations or local bodies that could benefit from a grant from the community impact fund that we could also embed our firefighters alongside to assist. This will improve community cohesion and demonstrate that we are here to serve, to protect and keep communities safe.

People

At Prescot we will;

Support our staff who have been affected directly or indirectly by the pandemic

Utilise the appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression.

Continue to develop FF apprentice skills to national standards and support staff through assessment processes.

Embed a culture of coaching and mentoring within the station management groups to support and develop staff to their full potential.

Encourage and support future talent through identification, training and appraisal in line with role structures. Consider opportunities for staff to develop laterally.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work and support of calendar events or themed months.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

43 - Prescot Community Fire Station
Community Risk Management Plan 2023-24

Our Vision:	**To be the best Fire and Rescue Service in the UK – One team putting its communities first.**
Our Purpose:	**Here to Serve. Here to Protect. Here to keep you safe.**
Our Aims:	**To Protect, Prevent, Prepare and Respond**

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	363	384	Site Specific Risk Information (SSRIs) Level 3,4,5	42
All Primary Fires	112	134	PORIS Level 1,2	195
Accidental Dwelling Fires (ADFs)	48	53	HFSC	1732
Deliberate Vehicle Fires	12	33	Hydrant Surveys	76
All Secondary Fires	251	250	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	181	198	Prevention Campaigns	12
AFAs in Non Domestic Premises	5	22	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	80.6%		Off Station Exercising	2
Alert to Mobile	91.7%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

50 - St Helens Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

St Helens will:

Plan, prepare and exercise utilising our Aerial Capability for incidents involving High Rise Buildings

Host external training provider to deliver a bespoke enhanced Hazmat Course to all staff. This will be maintained through regular training, exercising and CPD events. Maintain all competencies against Foam capability through education and training to maintain technical skills.

Attend all core & risk critical training at the training and development academy.

Complete all allocated E learning and acquire the required standard.

Undertake Safe Person Assessments ensuring that the required standard is met and recorded accordingly.

Utilise Effective Command Training to undertake command training and development

Utilise known top 12 risks and other key infrastructure in the station area to undertake, including leading on, 3 pump station based exercises and 2 off station exercises.

Understand and embed PORIS for all station staff. Utilise CFRMIS and PORIS (Provision of Risk Information System) to achieve a more effective response. Understand local risks by completing Site Specific Risk Inspections (SSRI).

Host all stations to deliver specialist asset familiarisation sessions. Develop the provision of e learning videos.

Operational Response

St Helens will:

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises. Particularly around Contaminants.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability whilst conducting regimented testing to ensure longevity of resources.

Ensure standards of driving and emergency response are maintained and developed through coaching and exposure.

Prevention and Protection

St Helens will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out leafleting or Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Continue to support and protect the over 65s cohort within our communities.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Carry out Prevention Talks in places such as Schools, Youth Centres, and Sheltered Accommodation to promote our safety messages.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

People

St Helens will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Create a workplace which reflects our organisational and personal values.

Help develop and support our team, via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals. Identify and support future talent.

Support and promote the Princes Trust to assist disadvantaged young people in our Community to realise their true potential through engagement, inclusion and team building.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education

Embed the hybrid structure that mirrors the station functional plan, giving ownership, cohesion of activity and resource, accountability and responsibility to all staff

Embed the culture of coaching and mentoring to ensure our staff are the best that they can be.

Identify and support future talent through the high potential program.

Host an Open Community Event, and feed into St Helens "Have a Go Day" to support Positive Action.

50 - St Helens Community Fire Station
Community Risk Management Plan 2023-24

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Our Aims: To Protect, Prevent, Prepare and Respond

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	892	688	Site Specific Risk Information (SSRIs) Level 3,4,5	92
All Primary Fires	174	184	PORIS Level 1,2	314
Accidental Dwelling Fires (ADFs)	54	71	HFSC	3211
Deliberate Vehicle Fires	22	39	Hydrant Surveys	144
All Secondary Fires	718	504	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	567	391	Prevention Campaigns	12
AFAs in Non Domestic Premises	15	33	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	82.9%		Off Station Exercising	2
Alert to Mobile	97.3%	95%	Positive Action	3

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

51 - Newton-le-Willows Community Fire Station

Community Risk Management Plan 2023/24

MERSEYSIDE FIRE & RESCUE SERVICE

Operational Preparedness

Newton-le-Willows Firefighters will;

Due to Station Risks, prioritise and complete allocated Hydrant inspections within the station area prioritising Sankey Valley Industrial Estate.

Carry out Site Specific Risk information visits/revisits as required ensuring key risk information is accurate as embed the PORIS (Provision of Risk Information System) process in 2021/22.

Plan and carry out training events to include our multi agency partners, at local risk venues including both the Sankey Valley industrial premises plus rural locations where possible to test and maintain operational effectiveness.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Maintain Operational availability of the National Resilience HVP (High Volume Pump) in conjunction with other LLAR-HVP support stations to facilitate local and "out of area" deployments. Maintain operational HVP competency through regular joint training.

Engage with crews from GMFRS for joint training and cross border familiarisation to improve and refine interoperability when responding.

Complete two off site training exercises for the year 2022-2023.

Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Maintain an excellent High Volume Pump Response both locally and nationally when required.

Continue to undertake On Station Training in line with Service Themes.

Ensure Operational Assurance products such as incident notes, case studies and significant incident reports are made available and are used to improve the efficiency and safety of response.

Ensure all records of training, learning and reporting are completed in the agreed, suitable and secure format.

Ensure continuity of officer development.

Prevention and Protection

Together we will;

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of locally identified need.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support local community groups and housing providers to promote our HFSC strategy, including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises.

Support the Community Fridge project through the Community Impact Fund initiative which will assist local children to access school uniform for the most disadvantaged families within the area.

Continue to focus on the over 65 element within our communities to ensure safety from harm, injury or death from fire.

People

At Newton-le-Willows we will;

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Create a workplace which reflects our organisational and personal values.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Continue to engage, communicate and improve on the unprecedented response from the 2020 staff survey through constructive and meaningful engagement with operational staff.

Develop existing managers who are following the CMD, WMD and SMD gateway and seek and support new potential managers for the future.

Monitor and identify future development needs through the appraisal system.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Embed the culture of coaching and mentoring as a tool to develop and identify people who may have potential for future progression.

Continue to support staff through objectives set at the appraisal meeting and commit to further development.

51 - Newton-le-Willows Community Fire Station
Community Risk Management Plan 2023-24

MERSEYSIDE FIRE & RESCUE SERVICE

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	Estimated Performance 2022/23	Targets* 2022/23		Annual Target 2023/24
All Fires	153	137	Site Specific Risk Information (SSRIs) Level 3,4,5	30
All Primary Fires	57	50	PORIS Level 1,2	133
Accidental Dwelling Fires (ADFs)	25	19	HFSC	2431
Deliberate Vehicle Fires	14	9	Hydrant Surveys	28
All Secondary Fires	96	87	CRM Routes/Waste & Fly Tipping	Use PIPS data
Anti-Social Behaviour Fires (ASBs)	74	63	Prevention Campaigns	12
AFAs in Non Domestic Premises	0	5	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	80.0%		Off Station Exercising	2
Alert to Mobile	98.8%	95%	Positive Action	3

The targets are based on 5 years performance data. *Targets for 23/24 will be added in March	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

81 - Marine Rescue Unit
Community Risk Management Plan 2023-24

Operational Preparedness

MRU will:

Plan, prepare and exercise against identified risks within the station area. Particular attention will be paid to The Top 12 risks on the River Mersey.

Attend and assess Hazardous areas to gather SSRI information to inform our response and identify risks.

Attend all core and risk critical training.

Measure and confirm competencies against Learn pro and SPA.

Identify and familiarise all staff with high risk areas within the River Mersey.

Maintain compliance with the declared facility agreement by ensuring qualifications are kept up to date and that our boats are inspected and maintained periodically.

Operational Response

MRU will:

Continue to maintain the core skills, safety critical training and central course attendance required by the Crew member/Team Leader role.

Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner.

Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Ensure high standards of emergency response are maintained and developed through coaching and exposure.

Ensure response times are effectively met

Prevention and Protection

MRU will:

Utilise the Merseyside Community Risk Register to identify the inherent risks within our Station area to inform Community and Home Safety advice

Attend and complete all required Prevention activities to reduce risk and protect vulnerable members of the community.

Support local or seasonal campaigns with a focus on providing the community with water safety guidance.

Continue to support Youth Engagement activity and foster good working relationships with the team.

People

MRU as a team will;

Work together and support each other to maintain excellent wellbeing.

Use the appraisal process to promote personal development by setting realistic aims and objectives to support individuals and team

Identify and support individuals who would like to develop/progress their careers and ensure suitable opportunities are created

Provide support for development Crew members via mentorship, structured training and development activities

Maintain fitness levels through shift related physical training activities

Manage health, safety and well-being of personnel and ensure that levels of absence, accidents and injuries are in line with Service policy

81- Marine Rescue Unit
Community Risk Management Plan 2023-2024

MERSEYSIDE FIRE & RESCUE SERVICE

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				Annual Target 2023/24
			Site Specific Risk Information (SSRIs) Level 3,4,5	53
			Prevention Campaigns	12
			Community Station Visits	6
			Off Station Exercising	2

	We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

Fire Control
Community Risk Management Plan 2023-24

Operational Preparedness	Operational Response	Prevention and Protection	People
Fire Control will;	Fire Control will;	Fire Control will;	Fire Control will;

Operational Preparedness

Fire Control will;

Review and revise SOPS and E-learning packages

Implement a suite of practical training scenarios

Continue to support the Command Strategy to ensure staff know how to be effective commanders

Take part in command assessment and validations

Support the implementation of National Operational Guidance into MFRS

Support multi-agency training and exercise programme

Maintain the efficiency and effectiveness of National Resilience response by ensuring the NR core skills acquisition training and Continual Professional Development (CPD) programs are delivered and assured

Undertake on duty training which is linked to a Fire Control training calendar

Operational Response

Fire Control will;

Contribute to the Attendance Standard -

We will answer 96 % of 999 calls within 10 seconds
Average Time Taken to Process a Life Risk Call by Fire Control within 90 seconds

Be involved in all stages of Re-design of Fire Control suite including investment in new technologies

Introduce new technologies within Fire Control to improve the efficiency and effectiveness of operational response:

- Media wall
- AURA
- Pre-Alert

Introduction of a staffing model that provides the appropriate resources to match Operational demand and facilitate high quality training.

Prevention and Protection

Fire Control will;

Support local or seasonal campaigns such as Winter Warm, High Rise, Bonfire and Older Person's day.

Respond to and protect those affected by hate crime through care, advice and referral to partner agencies.

Identify and reduce resource demands such as unwanted alarm signals through advice and joint working.

Undertake regular training, to ensure staff are competent and confident to deliver home fire safety advice and complete relevant referrals following control room contact.

People

Fire Control will;

Work together and support each other to maintain excellent wellbeing and mental health.

Use the appraisal process to promote personal development by setting realistic aims & objectives to support individuals and team

Identify & support individuals who would like to develop/progress their careers & ensure suitable opportunities are created

Provide support for development Firefighter Control via mentorship, structured training & development activities

Manage health, safety & well-being of personnel & ensure that levels of absence, accidents & injuries are in line with Service policy

Fire Control
Community Risk Management Plan 2023-2024

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	Estimated Performance 2022/23	Targets 2022/23*		Annual Target 2023/24
96 % of 999 calls answered within 10 seconds	96%	Above 96%	SPA'S	190
			Exercises	12
			Practical Training Sessions	10
			E-Learning Packages	1,300

The targets are based on 5 years performance data.
*Targets for 23/24 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities